

2007 AAFSD Conference Schedule at a Glance

<u>Sunday, October 14, 2007</u>	<u>Monday, October 15, 2007</u>	<u>Tuesday, October 16, 2007</u>
<p>3:00 – 5:00 Registration Lobby</p> <p>4:00 – 6:00 Opening Session Welcome Roll Call Multnomah/Holladay</p> <p>6:00 – 10:00 President’s Reception Pacific NW Ballroom Oregon/Alaska/Idaho</p>	<p>2. <i>Taking and Renewing Applications without a Face-to-Face Interview (CBPP)</i> Holladay</p> <p>3. <i>Crossing the Great (Internet) Divide: Using Online Self-Service Tools to Help Customers and Reduce Workload</i> Hawthorne/Sellwood</p> <p>4. <i>Payment Accuracy Improvement Strategies with a focus on Modernization</i> Ross Island/Morrison</p> <p>12:00 – 1:30 Lunch on your own State Director’s Meeting Idaho</p> <p>1:30 – 3:00 Concurrent Workshops</p> <p>1. <i>What’s Up With Nutrition Education?</i> Multnomah</p> <p>2. <i>State Policy Choices can Affect Program Access and the Amount of the Food Stamp Benefit (CBPP)</i> Holladay</p> <p>3. <i>Climbing to New Heights through Leadership Development</i> Hawthorne/Sellwood</p> <p>4. <i>Farmer’s Market</i> Ross Island/Morrison</p> <p>3:00 – 3:30 Break Broadway/Weidler</p> <p>3:30 – 5:00 General Session <i>Modernizing General Session</i> <i>Utah, Indiana, Arizona</i> Multnomah/Holladay</p>	<p>7:00 – 5:00 Vendor Exhibits Broadway/Weidler</p> <p>7:00 – 4:00 Conference Registration Lobby</p> <p>7:00 – 8:15 Continental Breakfast Broadway/Weidler</p> <p>8:30 – 10:00 General Session Reauthorization Panel Multnomah/Holladay</p> <p>10:00 – 10:30 Break Broadway/Weidler</p> <p>10:30 – 12:00 Concurrent Workshops</p> <p>1. <i>Modernization Studies and Findings</i> Multnomah</p> <p>2. <i>The Uphill Climb to Eliminate Negative Case Errors</i> Holladay</p> <p>3. <i>Using Process Improvement Tools in Local Offices leads to Positive Impacts for Client Service, Accuracy, and Reduced Staff Work</i> Hawthorne/Sellwood</p> <p>4. <i>Reaching Out to End Hunger – Illinois’ Express Stamps Application Project (ESAP)</i> Ross Island/Morrison</p> <p>12:30 – 2:30 Conference Luncheon USDA/FNS Guest Speakers Hunger Champions Presentation Multnomah/Holladay</p> <p>2:30 – 2:45 Break Broadway/Weidler</p>
<p style="text-align: center;"><u>Monday, October 15, 2007</u></p> <p>7:00– 5:00 Vendor Exhibits Broadway/Weidler</p> <p>7:00 – 4:00 Conference Registration Lobby</p> <p>7:00 – 8:15 Continental Breakfast Broadway/Weidler</p> <p>8:30 – 9:00 Opening Address <i>Jerry Friedman, Executive Director</i> <i>APHS</i> Multnomah/Holladay</p> <p>9:00 – 10:00 Keynote Speaker <i>Bruce W. Goldberg, M.D.</i> <i>Director, Oregon Department of</i> <i>Human Services</i> Multnomah/Holladay</p> <p>10:00 – 10:30 Break Broadway/Weidler</p> <p>10:30 – 12:00 Concurrent Workshops</p> <p>1. <i>Go Figure – The Latest Facts and Research Findings about the Food Stamp Program</i> Multnomah</p>		

Tuesday, October 16, 2007

2:45 – 4:15 Concurrent Workshops

1. *Team Up with Business for Successful FS Outreach – Kansas and H&R Block*
Multnomah
2. *Management Evaluation – Getting the Most Out of the Process*
Holladay
3. *Implementing New Computer Systems – Lessons Learned (Colorado)*
Hawthorne/Sellwood
4. *Measuring Customer Service*
Ross Island/Morrison

Wednesday, October 17, 2007

8:30 – 12:00 Conference Breakfast and Closing Session

Keynote Speaker
Dr. Joann Lichten PhD, RD
(a.k.a. “Dr. Jo”)
Multnomah/Holladay

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