



American Association of SNAP Directors

an affiliate of the American Public Human Services Association

2010 AASD ANNUAL EDUCATION CONFERENCE OCTOBER 17-20, 2010 GENERAL INFORMATION

- **Where is the AASD Annual Education Conference?** The Grove Hotel
245 South Capitol Boulevard
Boise, ID 83702
(208) 333-8000
- **How much is the hotel room?** \$85.00 plus tax (currently 13%) for single or double occupancy.
- **What is the cut-off date for hotel reservations at the conference rate?** September 15, 2010
After this date, hotel reservations will be accepted on a space-available basis. We suggest that you make your lodging arrangements now. You can always call and cancel at no penalty up to 24 hours prior to your scheduled arrival. *Note: This information is provided as a convenience; The Grove Hotel will provide their current cancellation policy to you when confirming your reservation.*
- **How can I make my hotel reservations?** You may call the hotel directly at (888) 961-5000. *Please refer to "Group Code: GRPSNAP" when reserving.*
- **What do I need to do to register?** Online registration is available. Go to APHSA's home page at <http://www.aphsa.org> and click on Conferences, using the left navigational bar. If unable to access the online system, you may download and print the registration form located on our web site. *Please complete the form in its entirety and check all appropriate boxes so that your registration can be processed.*
- **What are the AASD/APHSA Conference Policies?** APHSA requires a valid purchase order, if not paying by check or credit card, when registering. You may no longer select a "bill me" option without a purchase order. You may enter the purchase order number using both our online registration site and if you download and fax a registration form. **A copy of the purchase order will be required before you can receive your conference materials at the event.** The cancellation fee is now \$100. Only those who submit written cancellation notifications that are received by APHSA prior to the date noted on the registration form (September 17, 2010) will be eligible for a refund, less the cancellation fee. After the noted date, no refunds will be made. All refund requests will be processed after the event.
- **What is the conference registration cut-off date?** September 25, 2010 *(After that date you may register on site.)*
- **How many names can I put on my form?** One person per form, please; please copy additional forms if needed.
- **What does the registration fee include?** Reception, 2 Continental Breakfasts, 2 morning Beverage Breaks, 2 Afternoon Beverage Breaks and 1 Lunch.

Airport Transportation: *Taxi:* Taxis are available outside the baggage claim area. The fare is approximately \$10-\$15 (10-20 min) *Shuttle Service:* There is complimentary Boise Shuttle Service to/from the Boise Airport. For more information contact the hotel at (208) 333-8000. **Parking:** Parking is \$7.00/night for self-parking and \$12/night for valet service. **Driving Directions:** Please visit the hotel's web site for driving directions: www.grovehotelboise.com.