



National Association for Program Information  
and Performance Measurement

an affiliate of the American Public Human Services Association

August 29 – September 1, 2010

Training  
Evaluation  
Accountability

## GENERAL INFORMATION

- **Where is the NAPIPM Conference?** Hyatt Regency Cambridge Hotel  
575 Memorial Drive  
Cambridge, MA 02139-4896  
(617) 492-1234 – Main Number
- **How much is the hotel room?** \$232.00 single/double occupancy plus 14.45% tax per room, per night.
- **What is the cut-off date for hotel reservations at the conference rate?** *August 4, 2010*

*After that date, hotel reservations will be accepted on a space-available basis. **Note:** A deposit equal to one night's stay is required to hold the reservation. We suggest that you make your lodging arrangements now. You can always call and cancel at no penalty up to 48 hours prior to your scheduled arrival. No show fee is one night stay plus tax. A charge may also be applicable for early check out, exceptions applicable during holidays, special events or conventions. \*\**

\*\*APHSA will make every effort to ensure the accuracy of information provided about our meeting sites. Please confirm the hotel's cancellation and early departure policies when making your reservation in the event their policies have changed.

- **How can I make my hotel reservations?** Go to APHSA's home page at <http://www.aphsa.org> and click on Conferences, using the left navigational bar. You may use the link provided there to get direct access to the hotel's reservation system or call (402) 592-6464. *Refer to the **NAPIPM** group name to receive the discounted rate.*
- **What do I need to do to register?** Online registration is available. Go to APHSA's home page at <http://www.aphsa.org> and click on Conferences, using the left navigational bar. If unable to access the online system, please download and complete the registration form. *Please register each registrant on a separate form.*
- **What are the new APHSA Conference Policies?** APHSA now requires a valid purchase order, if not paying by check or credit card when registering. *You can no longer select a "bill me" option without a purchase order. You may enter the purchase order number using either our online registration site or if you download and fax a registration form.*

**A copy of the purchase order will be required before you can receive your conference materials at the event. We have increased the cancellation fee to \$100.** This applies only to written notifications of cancellation that are received prior to the date noted on the registration form (**August 4, 2010**). After the noted date, no refunds will be made. All refunds will be processed after the event.

- **What is the conference pre-registration cut-off date?** **August 16, 2010** *(After this date you will have to register on site.)*

- **What meals does the registration fee include?** President's Reception, Three Plated Breakfasts, Two Morning Breaks, Two Afternoon Breaks, and a Tuesday evening meal plus transportation to Cheers restaurant at Faneuil Hall.

**Check-In Time:** 4:00 PM

**Check-Out Time:** 12:00 PM

**Transportation:**

Please visit the hotel's web site at <http://cambridge.hyatt.com> for all transportation information

**Parking**

Self parking is \$35.00 per night with in/out privileges (clearance 6'8") (Subject to Change)

**Additional Services**

Please visit the hotel's web site at <http://cambridge.hyatt.com> for additional information.